Change of speed

Members choosing to change to one of the expanded internet package options below will simply need to complete the required information below in the same name(s) as his/her internet service, check the box for his/her desired plan, and email the completed form to ask@ruralband.coop, forward to any of our member service locations, or mail to RURALBAND, PO Box 196, Waverly, VA 23890.

| ervice Address: |
|-----------------------------|
| none Number: |
| pplicant name (printed): |
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| ccount Number: |
| ate: |

Please check the box next to the internet speed you would like to upgrade to:



Entry- Great for small households with light internet usage

- Up to 25 Mbps upload and download speed
- Unlimited data use, no data caps, and no throttling
- Check email and surf the web
- Stream HD content on one or two devices without buffering
- Play some games without lag
- Supports 1 2 devices



Basic - Great for general streaming and downloading

- Up to 100 Mbps upload and download speed
- Unlimited data use, no data caps, and no throttling
- Download a two-hour HD movie in around 8 minutes
- Download music and send messages seamlessly
- Less than 5 devices streaming 4K videos



Professional - Great for gaming and/or multiple users with multiple devices uploading and downloading at the same time

- Up to 1000 Mbps (1 Gbps) upload and download speed
- Unlimited data use, no data caps, and no throttling
- Download a two-hour HD movie in around 40 seconds
- Seamlessly work from home, upload large files quickly and smoothly
- 5 or more devices streaming 4K videos

Current members electing a higher data package will need to complete this form and email it to Ask@ruralband.coop, mail to RURALBAND, PO Box 620, Waverly, VA 23890, or forward to either of our member service locations. Member's 12-month contracted date will begin with service package initiation date. Members will not be eligible to select a lower data speed package until expiration of current 12-month contract with RURALBAND. This signed document will serve as an addendum to the original application contract member has with RURALBAND.