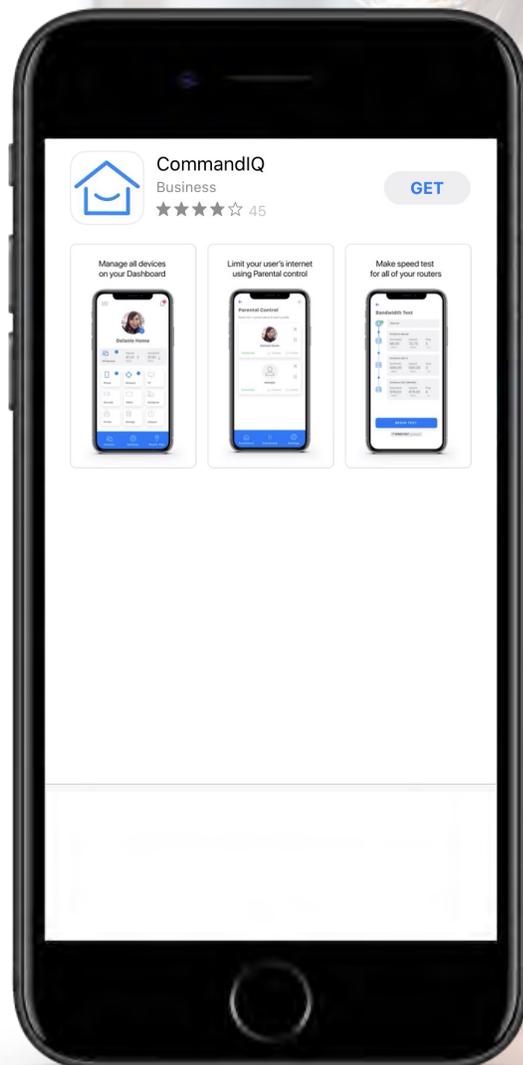
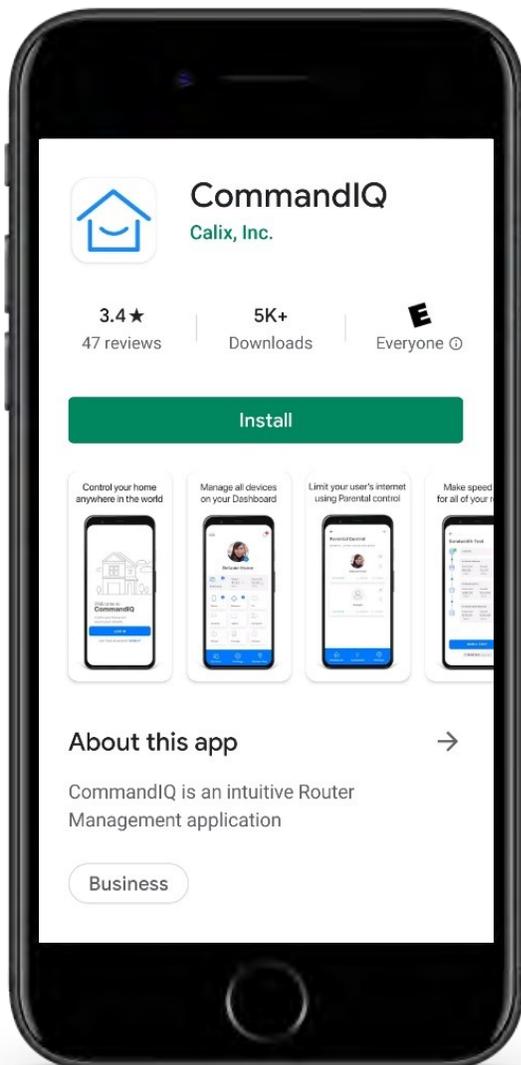
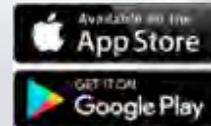


Setting up your Wi-Fi and App

CommandIQ

To begin, download the CommandIQ App from the Apple App Store or the Google Play Store and install onto your phone or tablet.



SET-UP GUIDE

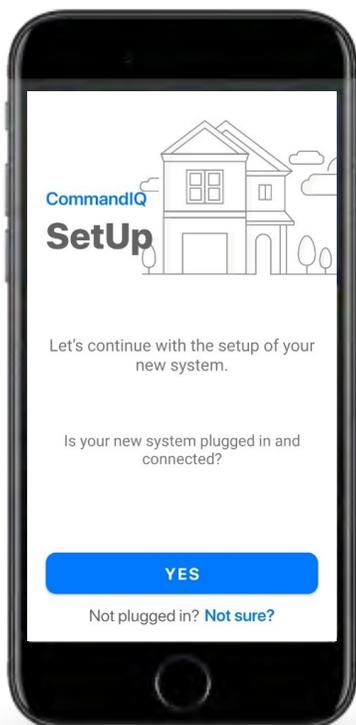
App set up

Setting up your app has never been easier!

STEP 1

Tap "SIGN UP"

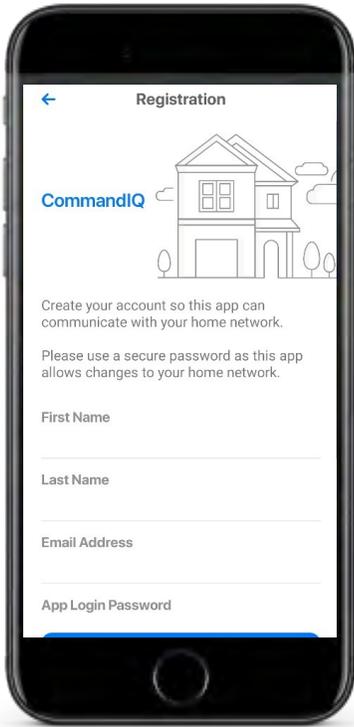
toward the bottom of the screen.



STEP 2

Verify ONT is powered on and choose "YES"





STEP 3

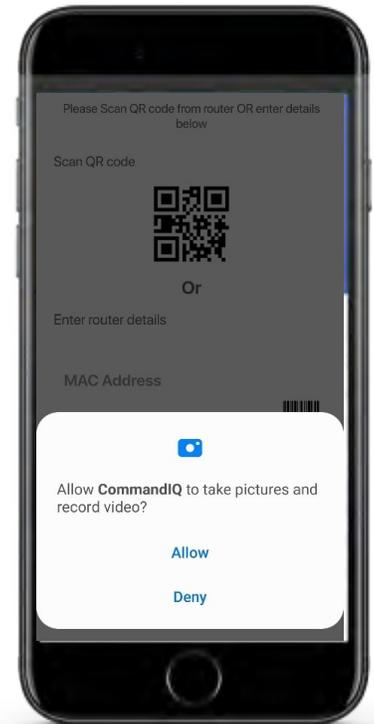
Enter basic personal information

The password you enter here will be the password you use to login to the app.

STEP 4

Scan the QR code

Locate the sticker on the front of the ONT or attached to this document. Tap the QR code image in the app to scan the QR code on the sticker.



STEP 5

Submit ONT information

Once you scan the QR code, the MAC Address and Serial Number will fill in with your ONT information. Click "SUBMIT."

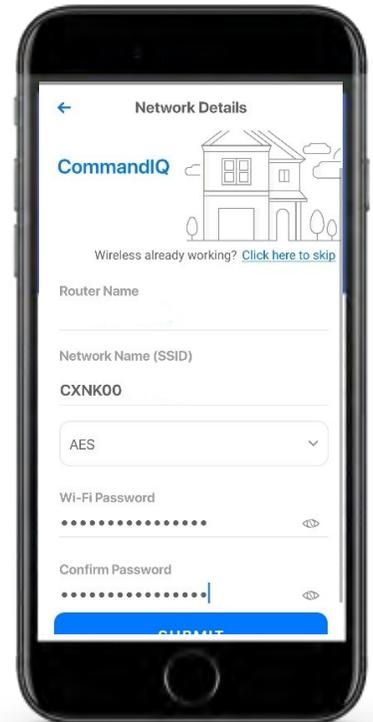
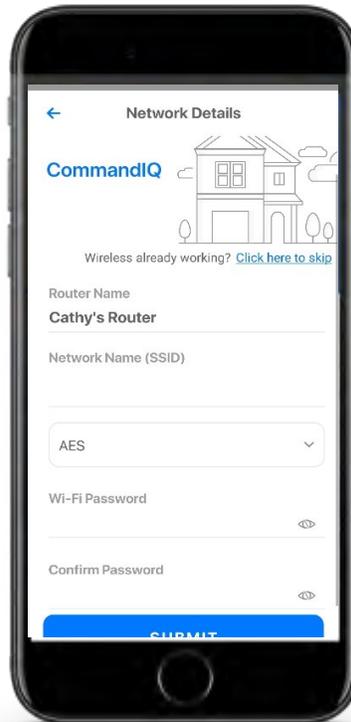


STEP 6

Name the network and create a password

If you are setting up your home network for the first time, you can assign a name and password for your Wi-Fi network.

If your Wi-Fi is already set-up: Once the network has been detected, enter the existing Wi-Fi password for your network.



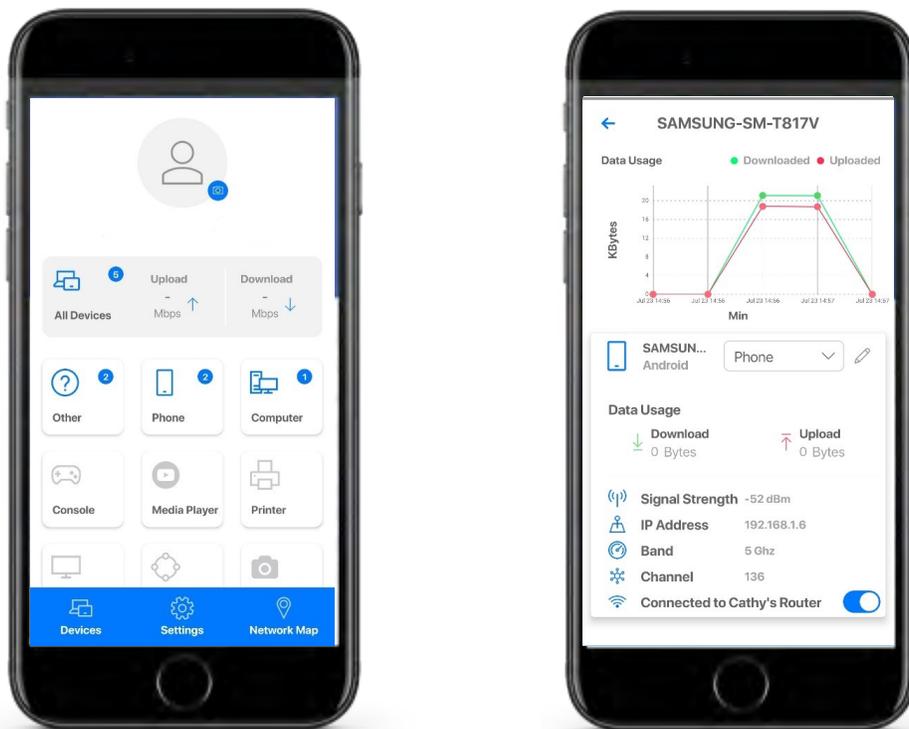
Note: If you change the network name (SSID) you must reconnect all connected devices to the newly named network.

STEP 7

Set device types

You have now named your network and can see any connected device.

You may need to change the device types (ex. a tablet may show as a phone). Click the pencil beside the drop-down box marked "Phone" and change it to "Tablet."



Need support?

At RURALBAND, we're always here to help. Check out the list of helpful guides on our website (www.ruralband.coop). Still need support? Call our 24/7 technical support team at 888-309-6520.